



# Membership Terms and Conditions

- The Membership is not transferable.
- The Membership is valid at Atlantis Community Leisure.
- Couples memberships – couples must be resident at the same address.
- Members shall have unlimited use of facilities specified in selected option subject to standard booking conditions and programme restrictions.
- 1 hour notice must be given for all booking cancellations or a £3 arrear charge will be made.
- Members must complete a gym induction if they have not used a gym before (This will be free of charge to members).
- If facilities/classes are fully booked members must wait for an available space or book an alternative class.
- Members must abide by all programming arrangements, e.g. any closure dates.
- Management reserve the right to cancel or amend fitness classes and programmes.
- No refunds will be given for the unavailability of any facility/equipment/or class.
- Refunds will only be issued if the membership hasn't been used and is claimed within the first 14 days of the month. This will not be backdated.
- Management reserve the right to withdraw a membership if the booking system or any of the above terms and conditions are abused.
- Direct debit charges will be subject to review in January of each year.
- Direct debit payments will be called on the 1st of the month.
- Members must report to reception on each visit.
- Members must abide by Cancellation and Amendment regulations.
- Management reserve the right to amend the terms and conditions of the membership details of which will be displayed in the leisure centre.
- Verbal/physical abuse towards our staff will not be tolerated.
- Anyone breaking the terms and conditions may have their membership rights removed/ cancelled.

*Nick Wesley*

General Manager